



Simi Valley Orthopaedic

Customer Profile: Multiple Provider Practice

Location:
Simi Valley, California

Simi Valley Orthopaedic is a multiple physician practice in Simi Valley California founded by Dr. Daniel Davis, a General Orthopaedic Surgeon.

Previous System:

Dr. Davis had been using a multiple specialty billing service. He was unhappy with the lack of communication between his office and the billing service, and even more disappointed with the amount of reimbursement he was receiving.

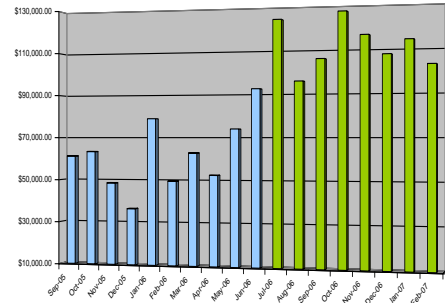
Solution:

Because GO Partners specializes in Orthopaedic-specific billing and reimbursement, Dr. Davis felt it would be a perfect fit for his office. GO Partners came highly recommended by several other orthopaedic practices and by Zimmer for their results not only with reimbursement, but also their reputation for communication and efficiency. Dr. Davis was also impressed that he would have the ability to have complete visibility into his billing and reimbursement.

After deciding to change their billing to GO Partners, Simi Valley Orthopaedic went through a well laid out implementation program called “GO Live” with GO Partners to ensure that the practice would begin to see immediate results. GO Partners brought staff on site to train and work with the staff to ensure that everyone understood how GO Partners would become their “partners” within the practice. Consequently, they got off to a fantastic start.

Result:

The partnership between the office staff and GO Partners billing office began with an immediate increase in revenue of \$31,600.00 within the first month. Every month since the GO Live, GO Partners has generated more revenue than any month with the previous billing service.





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